



We set a standard of *superior* claims support.

When there's a claim, experience makes all the difference. The experience of the people handling the claim, and the experience you and your clients have in the process. This is where OneBeacon Professional Insurance really demonstrates its worth and superior claims reputation. The key is having our claims team integrated with OBPI underwriting, actuarial, finance, and senior management teams. These are hand-selected in-house claims handlers who bring years of specialized expertise to the process combined with a thorough understanding of the business and operational issues facing our insureds. The result is a highly coordinated and precise approach to claims that ensures your clients' needs are specifically addressed.

OBPI Specialized Claims Teams include:

- Lawyers Professional
- Media Professional
- Realtors E&O
- Medical Professionals and Facilities
- Managed Care Organizations E&O and D&O
- Provider Excess
- Management Liability

The knowledge our claims handlers possess comes from real-world experience. These are lawyers and paralegals who have worked in private practice, as well as the insurance industry; nurses who have worked in clinical settings, as well as in managed care organizations; and professionals with decades of experience handling complex, high-severity claims. Their experience combined with OBPI's focus on complete support throughout the claims process are core to our distinguished claims service.

Claims services are offered through locations in Farmington, CT; Chicago, IL; Denver, CO; Overland Park, KS; Manchester, NH; Minnetonka, MN; Raleigh, NC and Salem, VA.

Defending Claims

Our claims professionals have the experience to assist insureds throughout the life of a claim. Regardless of whether the policy is duty to defend or reimbursement, the specialized expertise of our claims team is put to work. When legal counsel is necessary to defend a particular claim, our teams understand that selecting the right defense lawyer with the right expertise can be the key to a successful resolution.

Our claims handlers use their industry knowledge in making this selection—a process that is clearly not “one size fits all.” We have developed working relationships with law firms of all different sizes from all over the country that are equipped with both the experience and talent to vigorously defend our insureds. In cases when the insured has the right to select counsel, our team members are ready and able to assist in the selection process. Collaboration and fairness are key components in everything we do. Our seasoned staff works with our insureds and defense counsel to analyze the merits of the allegations and develop strategies to approach each claim. Our specialized expertise is an added value to our collaborative approach, which we believe is paramount to the successful resolution of any claim. Policies have specific requirements for reporting claims and potential claims to the carrier. Please read your policy carefully and contact OneBeacon Professional Insurance with any questions. OneBeacon Professional Insurance is flexible about the ways to report a claim. Although your policy should always be consulted first when determining how to report a claim, there are several ways to contact us.

Claims Reporting Contacts:

email: obpiclaims@onebeacon.com
fax: 877.256.5067

Media Claims Contacts:

email: mediacclaims@onebeacon.com
fax: 913.677.2893

Claims Management Services

Experience the benefits of OBPI

- Tailored risk management services
- Industry-leading specialty insurance capabilities
- An entrepreneurial style combined with a focus on service and support
- A decision-making structure that supports faster underwriting decisions
- OneBeacon Insurance Group's financial strength, as affirmed by an A.M. Best rating of A (Excellent)

We are OneBeacon Professional Insurance

OneBeacon Professional Insurance is a member of OneBeacon Insurance Group. We specialize in professional liability solutions for targeted industries including:

- Hospitals
- Managed Care Organizations
- Long-term Care Facilities
- Medical Facilities
- Physician Groups
- Media
- Lawyers
- Real Estate Professionals
- Design Professionals
- Technology

Additionally, OneBeacon Professional Insurance provides employment practices liability insurance, management liability and tailored products for complex organizations including health care provider excess insurance and HMO reinsurance.

About OneBeacon: OneBeacon Insurance Group, Ltd. is a Bermuda-domiciled holding

company that is publicly traded on the New York Stock Exchange under the symbol "OB". OneBeacon Insurance Group's underwriting companies offer a range of insurance products sold through select independent agents, regional and national brokers, and wholesalers.

As one of the oldest property and casualty insurers in the United States, OneBeacon traces its roots to 1831 and the Potomac Fire Insurance Company. Today, OneBeacon's specialty insurance businesses are national in scope while personal lines business is concentrated in the Northeastern United States.

Your policy may be underwritten by one of the following insurance companies: The Camden Fire Insurance Association, The Employers' Fire Insurance Company, OneBeacon America Insurance Company, OneBeacon Insurance Company, OneBeacon Midwest Insurance Company, Pennsylvania General Insurance Company, Traders & General Insurance Company and Homeland Insurance Company of New York.

At OneBeacon Professional Insurance, we believe that knowledge, expertise and constructive collaboration lead to the best insurance solutions. As a result, we have transitioned to an approved access distribution model. One that focuses our efforts on building the strongest possible relationships with selected producers. A broker office may be approved for access to one or more of our underwriting divisions.

In addition, our distribution network includes specialized wholesalers. This makes our products and services accessible to all other agents and brokers.

To discuss how your office can obtain direct access, please email us at OBPIProducerAccess@onebeacon.com

Experience has a new measure

There's experience as in knowledge and expertise. And there's experience as in how a company works with and for you.

We are OneBeacon Professional Insurance, combining the best of both to make the insurance experience entirely better for you.

onebeaconpro.com

OneBeacon
PROFESSIONAL INSURANCE®

Please refer to the actual policy for exact coverage descriptions and limits; exclusions and deductibles may apply. Coverages are subject to policy terms and conditions and may not be available in all states.

Visit onebeaconpro.com for a list of underwriting contacts.

Submit risks to:
OBPIsubs@onebeacon.com
or fax us at: **866.299.0910**

Submit media risks to:
MediaSubs@onebeaconpro.com
or fax us at: **913.384.4822**

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